

PCR Results

Provider: Healthtech Institute

Date(s) of PCR Review: 09/13/2011 - 09/15/2011

Services Reviewed: Prevocational Habilitation, Supportive Employment Intake and Assessment, Supportive Employment Job Placement, and Supportive Employment Job Training and Support.

Total # of Q/A indicators met: 307

Total # of Q/A indicators not met: 35

Scores/results from Initial Review:

Service	Person Centered Domains Score	%	Organization Score	%	Satisfaction Score	%
	# Yes/Total		# Yes/Total		# Yes/Total	
Prevocational Habilitation	93/104	89%	23/32	72%	30/30	100%
Supportive Employment Intake and Assessment	11/11	100%	23/32	72%	/	0%
Supportive Employment Job Placement	63/69	91%	23/32	72%	19/20	95%
Supportive Employment Job Training and Support	117/126	93%	23/32	72%	29/30	97%

Healthtech Institute received an excellent score (100%) in Person Centered Outcomes for a book review for Supportive Employment Intake & Assessment, and satisfactory scores in Prevocational Habilitation (89%), Supportive Employment Job Placement (91%) and Supportive Employment Job Training & Support (93%) and received excellent scores for satisfaction in all services. A satisfaction score was not obtained for Supportive Employment Intake & Assessment, since it was a book review. Healthtech Institute received an unsatisfactory score of 72% in Organizational Outcomes.

As a result, Healthtech Institute received an overall rating of Needs Improvement for all services reviewed

Follow up required: Yes

Scores/results from 1st F/U review if required: Scheduled for 11/15/2011

Certification issued/dates/services

N/A

Number of PCR issues requiring F/U through Issue Resolution System in MCIS: N/A